

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 27<sup>th</sup> day of January' 2025**

**C.G.No.241/2024-25/Anantapur Circle**

**CHAIRPERSON**      Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao      Member (Finance)  
Sri. S.L. Anjani Kumar      Member (Technical)

***Between***

Smt. D.P. Khadar Bee, D. No. 5-177,  
Pamidi, Garladinne, Anantapur Dist.

Complainant

***AND***

1. Superintending Engineer/O/Anantapur
2. Assistant Accounts Officer/S-ERO/Gooty
3. Dy. Executive Engineer/O/Gooty
4. Executive Engineer/O/Gooty

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the and respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

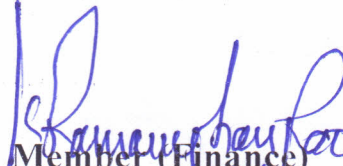
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 09.12.2024 at Anantapur stating that she is having service connection SC.No. 7211323000588 and the respondents wrongly linked agricultural service connection of another person to the above said service connection and it is to be delinked.


- 02.** The said complaint was registered as C.G.No.241/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they delinked the agricultural service connection of another person against the service connection of the complainant and also credited the charges collected for agricultural service connection to the service connection account of the complainant.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that they delinked the agricultural service connection of another person against the service connection of the complainant and also credited the charges collected for agricultural service connection to the service connection account of the complainant. The complainant issued letter of satisfaction confirming the action of the respondents. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
- 04.** The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin. Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27<sup>th</sup> day of January'2025.

  
27/01/2025  
CHAIRPERSON

  
Member (Finance)  
27/01/2025

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents


**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

  
27/01/2025